



The program is ideal for the first time Supervisor or Manager, or a Leader who may find it challenging to lead and motivate others.

Highly regarded Leaders have the motivation and skill to identify and develop the potential of every team member, resulting in high engagement and exceptional performance.

Leaders must be competent in three leadership styles; directing, supporting and coaching. They must be adept at quickly diagnosing the development levels of their direct reports and responding with a style that matches employees needs in the moment; creating self reliant achievers



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measure

PERFORMANCE &  
ENGAGEMENT  
SOLUTIONS

designed for  
employees,  
leaders, teams &  
organizations

## LEARNING

### OUTCOMES

4 h

pre-session consultation  
customized materials & facilitation  
post session leadership coaching  
20% discount on 360 feedback  
assessments

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WHERE  
CHARACTER  
MATTERS

AWARENESS

- Understand the importance of competence and commitment when developing employees
- Understand employee needs as they are learning and developing new skills
- Understand three flexible and adaptable leadership styles
- Understand the 4 critical micro-skills necessary for high employee engagement

CHOICES

- Become adept at quickly diagnosing employee needs and responding with a matching leadership style
- Become comfortable using thirteen directive and supportive micro-skills

CONFIDENCE

- Feel confident to lead and act decisively in the moment
- Feel motivated to delegate without experiencing a loss of control
- Feel prepared to respond to all employee needs by using three distinct leadership styles

